

**Account Number:** This is your account number. Please have this when inquiring about your account.

**Account Due:** This is the total payment required on your account.

**Service From/To Dates:** These dates represents your meter reading dates.

**Service Address:** This is the on-file service address for this account number.

**After this date pay gross:** This is the past due date for your billing cycle. Payments received after 4:00pm this date are considered late and are subject to a 5% penalty. Accounts not paid by this date are also subject to service interruption and reconnect fees.

**Cycle Due Dates:** Cycle 1 – Due the 1<sup>st</sup> of the month  
Cycle 2- Due the 15<sup>th</sup> of the month

**Meter Readings:** Details previous and current meter readings for your utility meters. Current usage will be shown under the usage column.  
Meter Type Codes: E=Electric, D=Demand Electric, G=Gas, GB=Garbage, SW=Sewer, WD=Stormwater Drainage, VL=Vapor Light

**Amount Due Column:** This column shows the total due for each type of service plus any adjustments made to your account. At the bottom it will show your previous account balance and any payments credited to your account. The final amount due represents the total currently due on your account.

If you are participating in our monthly equal pay program for utility services, the amount due represents the calculated equal pay amount for your account. Your bill will also be flagged with the message "Equal Pay Active". If your bill is paid by ACH bank draft, your bill will be flagged with the message "Bank Draft Active".

**TFWA**  
TALLAHASSEE FLORIDA WATER AUTHORITY  
1000 COLLEGE BLVD.  
TALLAHASSEE, FL 32304  
FAX: 904/666-7669

ACCOUNT NUMBER: [REDACTED]      ACCOUNT DATE: [REDACTED]

AFTER THIS DATE PAY GROSS: [REDACTED]      GROSS: [REDACTED]

SERVICE ADDRESS: [REDACTED]

SERVICE FROM: [REDACTED]      SERVICE TO: [REDACTED]      SERVICE DATE: [REDACTED]      ACCOUNT NUMBER: [REDACTED]

METER READINGS		TYPE OF SERVICE	TOTAL AMOUNT
TYPE	PREVIOUS		

AFTER THIS DATE PAY GROSS: [REDACTED]      GROSS: [REDACTED]      AMOUNT DUE: [REDACTED]

CUSTOMER SERVICE: 406-2545      TALLAHASSEE PUBLIC UTILITY AUTHORITY      OFFICE HOURS: 9:00 AM TO 4:00 PM  
TO REPORT GAS LEAKS OUTSIDE: 406-2545      87 N. COLLEGE AVE.      FIC, DICKER  
REGISTRATION CENTER: 406-2531      WWW.TFWA.ORG      904-666-7669